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PATENT

UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: WYMAN

Application: METHOD AND APPARATUS FOR PROVIDING LOCATION-SPECIFIC  
RESPONSES IN AN AUTOMATED VOICE RESPONSE SYSTEM

Serial No.: 09/941,112

Filing Date: August 28, 2001

Art Unit: 2655

Examiner: James S. Wozniak

Case: ROC920010120US1

CERTIFICATE OF MAILING: I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed for Commissioner of Patents, P.O. Box 1450, Alexandria, VA, 22313-1450, on

Dec. 20, 2004

Date of Deposit

*Joan Pennington*

Signature

Joan Pennington

Typed/printed name of person signing

535 North Michigan Avenue  
Unit 1804  
Chicago, Illinois 60611

Mail Stop Amendment  
Honorable Commissioner Of Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT**

Sir:

In response to the Official Action mailed September 20, 2004, please  
amend the above-identified application as follows: